In the Claims:

Please amend the claims as follows:

- 1. (Currently Amended) A computer implemented method for managing tasks comprising: receiving a message from a remote administrator within system firmware; and launching a lower priority task from a higher priority task <u>only</u> in response to receipt of said message and absent a suspension selected from the group consisting of a system interrupt and a pause in a higher level task operation.
- 2. (Original) The method of claim 1, wherein the step of launching said lower priority task includes an agent.
- 3. (Original) The method of claim 1, wherein the step of receiving said message from said remote administrator includes a dispatcher.
- 4. (Original) The method of claim 3, further comprising said dispatcher placing said message in a data structure.
- 5. (Original) The method of claim 4, further comprising said dispatcher setting a flag for signaling receipt of said message.
- 6. (Original) The method of claim 5, wherein the step of launching said lower priority task includes an agent, said agent receiving said flag and reading said data structure.
- 7. (Original) The method of claim 6, further comprising said agent resetting said flag.
- 8. (Original) The method of claim 1, wherein the step of launching said lower priority task includes responding to said message.

- 9. (Original) The method of claim 1, wherein said higher priority task includes maintaining a level of operation.
- 10. (Currently Amended) A computer system comprising:

a remote administrator located in firmware;

a set of resources loaded in said firmware and in communication with said remote administrator, said resources comprising:

a message manager <u>operating at a high priority level</u> to receive a message from said administrator to launch a low priority level task;

a task manager operating at a low priority level to launch said low priority level task;

a data structure shared between said message manager and said task manager to facilitate communication between said message manager and said task manager;

said message manager to communicate said low priority task to said task manager through said data structure; and

said a task manager to launch said low a lower priority task from a said high higher priority task only in response to receipt of said message in said data structure and absent a suspension selected from the group consisting of a system interrupt and a pause in a higher level task operation.

- 11. (Original) The computer system of claim 10, wherein said message manager is a dispatcher.
- 12. (Original) The computer system of claim 10, wherein said task manager is an agent.
- 13. Cancel
- 14. (Currently Amended) The computer system of claim 13, wherein said data structure

storage stores said message received from said dispatcher manager.

- 15. (Original) The computer system of claim 14, further comprising a flag to indicate to said task manager receipt of said message in said data structure.
- 16. (Original) The computer system of claim 15, wherein said task manager reads said message in said data structure and launches said lower priority task in response to said flag.
- 17. (Original) The computer system of claim 16, wherein said task manager resets said flag following launch of said lower priority task.
- 18. (Original) The computer system of claim 10, wherein said higher priority task maintains a level of operation.
- 19. (Currently Amended) An article comprising:

a computer-readable medium;

means in the medium for receiving a message from a remote administrator in system firmware, wherein receipt of said message is by a tool operation at a medium priority level;

means in the medium for storing said message in a data structure shared between said medium priority tool and a lower priority tool; and

means in the medium for launching a lower priority task from a higher priority task <u>only</u> in response to receipt of said message and absent a suspension selected from the group consisting of a system interrupt and a pause in a higher level task operation.

20. (Currently Amended) The article of claim 19, wherein the medium is a recordable data storage medium.

- 21. (Original) The article of claim 19, wherein said message receiving means stores said message in a data structure.
- 22. (Original) The article of claim 21, further comprising said message receiving means indicating by a flag receipt of said message in said data structure to said launching means.
- 23. (Original) The article of claim 22, wherein said launching means resets said flag following launching of said lower priority task.
- 24. (Original) The article of claim 19, further comprising means in the medium for maintaining a level of operation by a higher priority level task.
- 25. (Currently Amended) A computer implemented method comprising:

receiving a message from a remote administrator in firmware, wherein receipt of said message is by a tool operating at a medium priority level;

storing said message in a data structure shared between said medium priority tool and a lower priority tool;

setting a flag to indicate receipt of said message <u>in said data structure</u> to said lower priority tool; and

launching a lower priority task <u>only</u> in response to said message absent a suspension selected from the group consisting of: a system interrupt and a pause in a higher level task operation.

26. (Original) The method of claim 25, further comprising maintaining a level of operation by said higher priority task.